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By Acampora Travel

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with head office in Sorrento (Na), Italy, via del Mare 22 – www.acamporatravel.it**

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As a condition of use of this Website, you agree to indemnify us from and against any and all liabilities, expenses and damages arising out of claims resulting from your use of this Website, including without limitation any claims alleging facts that if true would constitute a breach by you of these terms and conditions.

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Limitations on Use

You agree to use this Website solely to determine the availability of goods and services and make legitimate reservations. You agree to use the Website only for personal, non-commercial use.

You agree to not:

- use this Website or its contents for any commercial purpose;
- make any speculative, false, or fraudulent reservation or any reservation in anticipation of demand;
- access, monitor or copy any content or information of this Website using any robot, spider, scraper or other automated means or any manual process for any purpose without our express written permission;
- take any action that imposes, or may impose, in our discretion, an unreasonable or disproportionately large load on our infrastructure;

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Security

We will take all reasonable measures to insure information you transmit to us using the Website will remain confidential and protected from unauthorized access. Despite those measures, we do not warrant unauthorized access to that information can never happen. We will not be liable for any such unauthorized access unless caused solely by our gross negligence, in which event you will be entitled to compensation up to a maximum of the value of the services purchased by you.

Security Information

To ensure secure online payments and all other transactions of personal data, the Website uses a technology called SSL (Secure Socket Layer) by **GeoTrust®**. SSL encrypts all communication between your computer and our server so that the information can only be read and understood by us.

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Agreement Booking Conditions

Bookings

This Web site enables you to reserve hotels, apartments, B&B, hostels, transfers, excursions and car hire. Bookings will be confirmed only by receipt of the total amount due.

All prices include Vat and Agency fees. Credit card fees will be added at the end of the transaction.

Excursions

The excursions are all operated in English. Costs of entrance fees, meals, drinks are not included unless otherwise stated. Different pick up points apply for each excursion, details of which are available on the Website.

EU nationals are entitled free entrance to some National Archaeological sites and museums under the age of 18 and over the age of 65. Proof of ID is required.

Acampora Travel reserves the right to cancel an excursion due to low operational numbers. The client can choose to receive a full refund, change to another excursion of the same value or change of date. Acampora Travel reserves the faculty to modify time-tables conditions and itineraries for circumstances beyond its control and without notice. We are not responsible for possible partial closing of Museums or possible changes of prices, especially those regarding the entrance fees. For excursions that include visits to religious sites we recommend a suitable dress code (covered shoulders and long trousers).

Please contact our excursion office 24 hours in advance to reconfirm the pick up point and time.

telephone number +39 081 532 97 34 or +39 081 532 97 11

Transfers

Passengers are limited to one item of luggage per person. In case of more items of luggage, please contact us to verify availability and supplements. The make, model and type of vehicle used for transfers may vary from those pictured on the Book Italy on line Website.

In case of flight/train cancellation or delay please advise us in due time to cancel or modify the service.

telephone number +39 081 532 97 33 or +39 081 532 97 11

Should this not happen, you will be awaited for one hour, after such time the transfer will be considered cancelled and non refundable.

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Terms of purchase

Clients must provide personal details (name, surname, e-mail, etc.) with credit card details.

After confirmation of payment Acampora Travel will send the client a confirmation e-mail containing the voucher for the required services. These vouchers will have to be presented to the supplier as proof of the booking and payment. Please check the information on your voucher is correct and in case of any discrepancy please contact us at info@bookitalyonline.com or in case of emergency by phone at the number +39 081 532 97 11

Payment of services

The payment of the requested services is made in full by the client at the moment of booking and by credit card. During the purchase, the client will be asked to supply the details of his credit card: should there be any problems with the card and or authorisation, the purchase will be suspended and the client will not be charged any costs. We accept the cards mentioned on the web site at the moment of the purchase.

Change of reservations

Changes of reservation can be made directly by the client on line in the section **Your Reservations** on the Home page, by inserting the email address used for the reservation and the reservation code available on the confirmation voucher .

Cancellations of reservations

By client

Accommodation: Cancellation of reservations can be made directly by the client on line in the section "*Your Reservation*" on the Home page and are subject to the following cancellation fees unless otherwise stated:

- for cancellations 30 days before the date of booking no penalty
- for cancellations from 29th to 3rd days of the date of reservation, one night penalty
- for cancellation 2 days before from the date of arrival no show booked for all nights

Some accommodations may have different cancellation policies, please refer to the cancellation policy of each hotel in the information sheet

Transfers & Excursions: Up to 48 hours prior to the activity no penalty. After such date no refund.

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In some exceptional circumstances Acampora Travel reserves the right to cancel or modify services by informing the client by e-mail and refunding the full amount inclusive of credit card fees.

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Complaints

Any complaint regarding the supply of services must be advised no later than 10 working days from the date of the service by registered post to the following address

**Book Italy on line , Acampora Travel Srl,
via Del Mare 22, 80067 Sorrento (Na) – Italy**

Applicable law

The above contract is subject to the Italian law. In the event of legal proceedings, these will be under the jurisdiction of the Court of Naples