

Thank you for visiting Your Web Site

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Please read these terms and conditions carefully before you start to use the Website.

By accessing and using this Website, you indicate that you accept these terms and conditions.

### **Use of this website**

As a condition of your use of this Website, you warrant that you are at least 18 years of age; you possess the legal authority to create a binding legal obligation; you will only use this Website to make legitimate reservations for you or for another person for whom you are legally authorized to act; you will inform such other persons about the terms and conditions that apply to the reservations you have made on their behalf, including all rules and restrictions applicable thereto; all information supplied by you on this Website is true, accurate, current and complete, and if you have a BookItalyonline account, you will safeguard your account information and will supervise and be completely responsible for any use of your account by you and anyone other than you. We retain the right at our sole discretion to deny access to anyone to this Website and the services we offer, at any time and for any reason, including, but not limited to, for violation of this Agreement.

### **Changes to the Website**

Acampora Travel may make improvements or changes to the information, services, products and other materials on this Website, or terminate this Website, at any time without notice.

### **Disclaimer of Warranties and Limitation of Liability**

#### **General**

Your access to and use of software and other materials on, or through, this Website is solely at your own risk. We make no warranty whatsoever about the reliability, stability or virus free nature of such software.

We have taken reasonable steps to ensure the information provided by us on this Website is accurate at the time you view it. However, we cannot and have not checked the accuracy of all information provided by outside sources for example by the providers of other information, or of other parties linked to or from the Website.

Your access to the Website may occasionally be suspended or restricted to allow for repairs, maintenance, or the introduction of new facilities or services. We will attempt to limit the frequency and duration of any such suspension or restriction. We will not be liable if for any reason our Website is unavailable at any time or period.

#### **Disclaimer of Warranty**

To the maximum extent permitted by applicable law, we disclaim all warranties relating to the information, software, products and services contained in this website. All such information is provided 'as is' without warranty of any kind.

#### **Limitation of Liability**

In no event will we be liable for any direct, special, indirect, incidental, consequential, punitive or exemplary, damages

of any kind or subject to equitable or injunctive remedies arising out of access to, or use of this website, or delay or inability to use this site, or any information contained in this site or the availability and utility of products and services. Nothing in this limitation of liability shall exclude liabilities not permitted to be excluded by applicable law.

### **Indemnity**

As a condition of use of this Website, you agree to indemnify us from and against any and all liabilities, expenses and damages arising out of claims resulting from your use of this Website, including without limitation any claims alleging facts that if true would constitute a breach by you of these terms and conditions.

### **Links to Third-Parties' Websites**

This Website may contain links to Internet sites maintained by third parties. We do not operate or control in any respect such information, products or services on such third-party sites. Third party links are included solely for your convenience and do not constitute any endorsement by us. You assume sole responsibility for use of third party links.

### **Limitations on Use**

You agree to use this Website solely to determine the availability of goods and services and make legitimate reservations. You agree to use the Website only for personal, non-commercial use.

You agree to not:

- use this Website or its contents for any commercial purpose;
- make any speculative, false, or fraudulent reservation or any reservation in anticipation of demand;
- access, monitor or copy any content or information of this Website using any robot, spider, scraper or other automated means or any manual process for any purpose without our express written permission;
- take any action that imposes, or may impose, in our discretion, an unreasonable or disproportionately large load on our infrastructure;

### **Security**

We will take all reasonable measures to insure information you transmit to us using the Website will remain confidential and protected from unauthorized access. Despite those measures, we do not warrant unauthorized access to that information can never happen. We will not be liable for any such unauthorized access unless caused solely by our gross negligence, in which event you will be entitled to compensation up to a maximum of the value of the services purchased by you.

### **Security Information**

To ensure secure online payments and all other transactions of personal data, the Website uses a technology called SSL (Secure Socket Layer) by **GeoTrust®**. SSL encrypts all communication between your computer and our server so that the information can only be read and understood by us.

## Agreement Booking Conditions

### Bookings

This Web site enables you to reserve hotels, apartments, B&B, hostels, transfers, excursions and car hire. Bookings will be confirmed only by receipt of the total amount due.

All prices include Vat and Agency fees. Credit card fees will be added at the end of the transaction.

### Accommodation:

**Hotels/Hostel and B&B** – the rates are per room, per day and include breakfast (unless otherwise stated) and include any applicable supplement/reduction.

**Apartments** – the rates are per day or per week (see apartment notes) and are intended as room only. The laundry and consumption costs are included unless otherwise stated. A deposit, that varies according to the accommodation, will be due and payable on arrival.

### Excursions

The excursions are all operated in English. Costs of entrance fees, meals, drinks are not included unless otherwise stated. Different pick up points apply for each excursion, details of which are available on the Website.

EU nationals are entitled free entrance to some National Archaeological sites and museums under the age of 18 and over the age of 65. Proof of ID is required.

Acampora Travel reserves the right to cancel an excursion due to low operational numbers. The client can choose to receive a full refund, change to another excursion of the same value or change of date. Acampora Travel reserves the faculty to modify time-tables conditions and itineraries for circumstances beyond its control and without notice.

We are not responsible for possible partial closing of Museums or possible changes of prices, especially those regarding the entrance fees. For excursions that include visits to religious sites we recommend a suitable dress code (covered shoulders and long trousers).

Please contact our excursion office (telephone number +39 081 532 97 34 or +39 081 532 97 11) 24 hours in advance to reconfirm the pick up point and time.

### Transfers

Passengers are limited to one item of luggage per person. In case of more items of luggage, please contact us to verify availability and supplements. The make, model and type of vehicle used for transfers may vary from those pictured on the Book Italy on line Website.

In case of flight/train cancellation or delay please advise us in due time (telephone number +39 081 532 97 33 or +39 081 532 97 11) to cancel or modify the service. Should this not happen, you will be awaited for one hour, after such time the transfer will be considered cancelled and non refundable.

### Terms of purchase

Clients must provide personal details (name, surname, e-mail, etc.) with credit card details.

After confirmation of payment Acampora Travel will send the client a confirmation e-mail containing the voucher for the required services. These vouchers will have to be presented to the supplier as proof of the booking and payment. Please check the information on your voucher is correct and in case of any discrepancy please contact us at [info@bookitalyonline.it](mailto:info@bookitalyonline.it) or in case of emergency by phone at the number +39 081 532 97 11

### Payment of services

The payment of the requested services is made in full by the client at the moment of booking and by credit card. During the purchase, the client will be asked to supply the details of his credit card: should there be any problems with the card and or authorisation, the purchase will be suspended and the client will not be charged any costs. We accept the cards mentioned on the web site at the moment of the purchase.

### Change of reservations

Changes of reservation can be made directly by the client on line in the section **Your Reservations** on the Home page, by inserting the email address used for the reservation and the reservation code available on the confirmation voucher .

### Cancellations of reservations

#### By client

**Accommodation:** Cancellation of reservations can be made directly by the client on line in the section "Your Reservation" on the Home page and are subject to the following cancellation fees unless otherwise stated:

- for cancellations 30 days before the date of booking no penalty
- for cancellations from 29th to 3rd days of the date of reservation, one night penalty
- for cancellation 2 days before from the date of arrival no show booked for all nights

Some accommodations may have different cancellation policies, please refer to the cancellation policy of each hotel in the information sheet

**Transfers & Excursions:** Up to 48 hours prior to the activity no penalty. After such date no refund.

#### By Acampora Travel

In some exceptional circumstances Acampora Travel reserves the right to cancel or modify services by informing the client by e-mail and refunding the full amount inclusive of credit card fees.

### Complaints

Any complaint regarding the supply of services must be advised no later than 10 working days from the date of the service by registered post to the following address:

**Book Italy on line, Acampora Travel Srl,  
via Del Mare 22, 80067 Sorrento (Na) – Italy**

### Applicable law

The above contract is subject to the Italian law. In the event of legal proceedings, these will be under the jurisdiction of the Court of Naples